PCT/US2004/000838 WO 2004/063907 2 LOG ONTO SERVICE PROVIDER AND CENTRAL COMPUTERS **SERVICE PROVIDER AND CONSUMER INPUT** INITIAL 6 **REGISTRATION OF** CONSUMER RECORD ANSWER DATA ON SERVICE 8 **PROVIDER** COMPUTER 10 TRIAGE PROVIDE **DETERMINE** SERVICE(S) FOR **SERVICE** CONSUMER REQUIREMENTS **RECORD ANSWER DATA** 12 AND OTHER DATA ON SERVICE PROVIDER COMPUTER 16 18 MORE CONSUMERS? 20 COMMUNICATE WITH CENTRAL FIG. 1 **COMPUTER** DONE

Basic Information	Basic Information 2
Agency: 100	Case Number: 12345
a. Caller's First Name: Paul	Middle Name: Last Name: Peterson
b. Phone Number: (212)-999-9999	re you having trouble with your vision? Yes 25
1. If No. Specify why they called:	
d. Relationship to person that is visually	naired: 1. Self
a. VIP First Name: Paul	Middle Name: Last Name: Peterson
f. Phone Number: (212)-821-0375 9-	nat is your biggest problem now?
1. If other, Specify other biggest p	
h. (Consumer Status: Not to be asked al	n) is person in crisis?
If Yes, based on conversation and "big	st problem", checking any of the following indicates a crisis: Suicidel Homicidel
If No, based on conversation and "bigg	t problem", checking any of the following indicates an Urgency: Burning Self Falling May lose Job
	30

FIG. 2

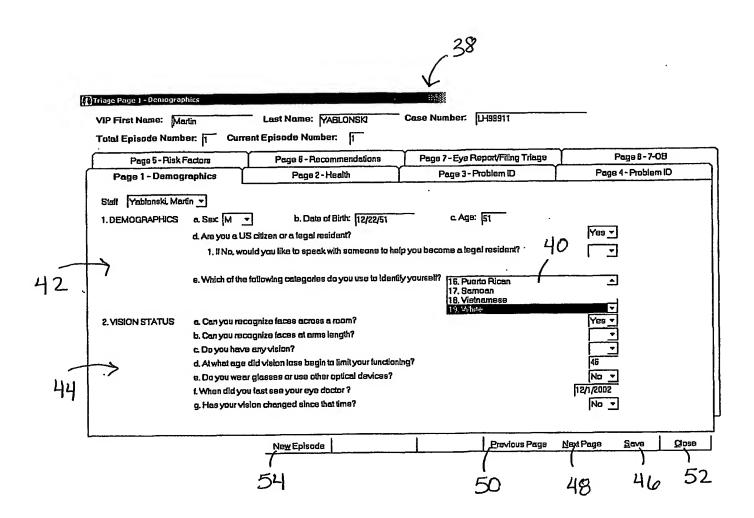


FIG. 3

age Page 3 - Problem ID			_
P First Name: Paul	Last Name: Peterson	Case Number: 12345	
otal Episode Number: 0 Cur	rent Episode Number:		
Page 5 - Risk Factors	Page 6-Recommendations	Page 7 - Eye Report/Filing Triage	Page 8 - 7-08
Page 1 - Demographics	Page 2 - Health	Page 3 - Problem ID	Page 4-Problem ID
2. Seeing a TV, computer screen MOVEMENT/MOBILITY PROB	•	1 2	
	•	ت ۱	
1. Have you fallen in the last 6 m		No -	
2. Are you having trouble moving	g around your home (such as bumping into	o things), your neighborhood, at work, or using	buses or subwaye?
HOUSEHOLD ACTIVITY PROB	BLEMS		
 Writing (e.g. correspondence Cooking, preparing food, sho 	s, checks, etc.)? pping, cleaning, or doing laundry?	Yes v	
			Seve Close

FIG. 4

Triage Page 6 - Recommendations VIP First Name: Paul Total Episode Number: Curr	Lest Name: Peterson ent Episode Number:	Case Number: 12345	
Page 1 - Demographics	Page 2 - Health	Page 3 - Problem ID	Paga 4-Problem
Page 5 - Risk Factors	Page 6 - Recommendations	Page 7 - Eye Report/Filing Triage	Page 8 - 7-08
☐ Diabetes Management ☐ treulin Device Treining ☐ Psychotherapy ☐ Independent Living Therapy ☐ Mobility Therapy ☐ Children's Services ☐ Computer Skills ☐ Employment ☐ Academic Skills ☐ Reading Service ☐ Music School Specify other rejection reason: ☐	VIP will Pejs	action Reason:	
If no recommendations are acceptions. New Epis		Previous Page Next Page S	ave Cose

First Name: Paul	Last Name: Peterson	Case Number: 12345	
tal Episode Number: 0 Curr	ent Episode Number:		
Page 1 - Demographics	Page 2 - Health	Page 3 - Problem ID	Paga 4-Problem ID
Page 5 - Risk Factors	Page 6 - Recommendations	Page 7 - Eye Report/Filing Triage	Pags 8-7-08
Clasure Nametive: Consumer Status: Appointments Make assessment appointments in antical devices to appointments	Service Location: 84 each accepted area. Instruct consume.	to bring any eyegiasses or Appointments instr	= 86 = 88
Alternate Contact Name:	Phone	Number: Triage End Date:	
Episoda Outcoma:	- 94		•

FIG. 6

VIP Name: Paul Peterson Case Number: 12345	Address: 111 East 59th Street, New York, NY 10022 Total Record Number: 0 Current Record at positions.
Staff Name: Diagnosie Source: Primary Diagnosis:	The Information checked at Date:
Secondary Diagnosis:	
Acuity Source: OD · Visual Acuity:	os ou
Field Source:	그 ool 그 ool
Visual Field: OD	os Company
Allargias Arthirits/Rhaumatism	<u> </u>
Other Medical Conditions: Arthritis/Rheumatism Brain Injury/Diseases Cancer	Length of time living at current address:
100	<u> </u>
Current Medications, dosages and frequency. Information for Glasses or Devices	
CCTV Description	Magnifier Description
☐ Spectacles ☐ Telescope: Mo	•
Speciades(Prism)	
SUN wear tinit/bran	Other Description

FIG. 7

	(106	
😜 Payer .		
Name: Paul Peterson	Case Number: 12345	Current Episode Number: 1
Payer Name:	Payer Location:	<u> </u>
Consumer ID with Payer:	Payer Contact	Phone Number.
Authorization Number: Authorization Start Dats: Authorization Start Dats: Total Number of	_	ervention Start Date (display only):
·	New Payer	Save Close

FIG. 8

VIP Name: Smith Mary Address: [111 East 59th Stret New York NY 10022 Phone Number: [212] 821-9200 Case Number: [11111 Episode: [1 Intervention: [ILAssessment Total IL Assessment Records: [1 Current Record: Page 9 Observe & Inform Consumer Page 10 Learning Strategies & Page 11 IL Service Agreement Page 5 Measurement Page 6 Scanning Skills Page 7 Safety & Cooking Page 8 Observe Consumer Page 1 Media for Reading/Writing Page 2 Media for Reading/Writing Page 3 Organization & Page 4 Organization & Page 4 Organization & Page 4 Organization & Differentiating Skills Differentiating Skills To find out Client's health and eye Information, please click next button Visual and Health Information Do you use a prosthesis (eye)? If Yes, Do you have trouble with your prosthesis? Prior Lighthouse Independent Living Instruction: Consumer Self-Ratings If the answer to any consumer scill-rating question is a 1 or 2 recommend training are uninterested in perioming a teak, mark as "H" retured. Consumer Self-Rating
Intervention: [ILAssessment Total IL Assessment Records: [I Current Record: Page 9 Observe & Inform
Page 9 Observe & Inform Consumer Page 10 Learning Strategies & Page 11 IL Service Agreement Consumer Page 5 Measurement Page 6 Scanning Skills Page 7 Safety & Cooking Page 8 Observe Consumer Page 1 Media for Reading/Writing Page 2 Media for Reading/Writing Page 3 Organization & Page 4 Organization & Differentiating Skills Differentiating Skills Assessor's Name: Kaplin, Anne Independent Living Assessment Data: To find out Client's health and eye Information, please click next button Visual and Health Information Do you use a prosthesis (eye)? If Yes, Do you have trouble with your prosthesis? Prior Lighthouse Independent Living Instruction: Consumer Self-Ratings If the arrawer to any consumer self-rating question is a 1 or 2 recommend training. Consumer Self-Ratings Consumer Self-Ratings Consumer Self-Rating
Page 5 Measurement Page 6 Scanning Skills Page 7 Safety 8 Cooking Page 8 Observe Consumer Page 1 Media for Reading/Writing Page 2 Media for Reading/Writing Page 3 Organization 8 Differentiating Skills Differentiating Skills Assessor's Name: Kaplin, Anne Independent Living Assessment Date: To find out Client's health and eye Information, please click next button Visual and Health Information Do you use a prosthesis (eye)? If Yes, Do you have trouble with your prosthesis? Are you responsible for caring for others, e. g. childen or elders? Prior Lighthouse Independent Living Instruction: Oid you receive instruction elsewhere? Consumer Self-Ratings If the answer to env consumer self-rating question is a 1 or 2 recommend training. Consumer Self-Ratings Consumer Self-Rating
Reading/Writing Page 2 Media for Reading/Writing Differentiating Skills Differentiation Ski
To find out Client's health and eye Information, please click next button Visual and Health Information Do you use a prosthesis (eye)? If Yes, Do you have trouble with your prosthesis? Are you responsible for caring for others, e. g. childen or elders? Prior Lighthouse Independent Living Instruction: Old you receive instruction elsewhere? Consumer Self-Ratings If the enswer to env consumer self-rating question is a 1 or 2 recommend training. Consumer Self-Rating
Are you responsible for caring for others, e. g. childen or elders? Prior Lighthouse Independent Living Instruction: Old you receive instruction alsowhere? Consumer Self-Ratings If the answer to any consumer self-rating question is a 1 or 2 recommend training. Consumer Self-Rating
Consumer Self-Ratings If the answer to env consumer self-rating question is a 1 or 2 recommend training. Consumer Self-Rating If 3 or 4: recovers a demonstration, if consumer sheems answer or indicates they
If 3 of 4; fedural a demonstration, it consumes moests (answer of interests they
Within the last two weeks, how much difficulty have you had reading your mail?
2. Within the last two weeks, how much difficulty have you had writing down information?
Rating Scale - Observe and Train: 1 = major problem, 10 = no problem, N/A 1 = Refuses Rating Scale
Consumer demonstrated reading Rating
Consumer demonstrated writing Rating
Use of Low Vision Devices Rating Agrees to training?
Use of Regular Print Rating Agrees to training?

FIG. 9

			132	
	J=	r,		
	Total Episode Number: 1 Curr	ent Episode Number: 1		
	Page 1 - Demographics	Page 2 - Health	Page 3 - Problem ID	Page 4 - Problem ID
ſ	Page 5 - Risk Factors	Page 6 - Recommendations	Page 7 - Eye Report/Filing Triage	Page 8 - 7-0B
l				
	a. If No. Do you want to learn for	personal use? 34		
	a. If the answer is 1 or 2, is this a o 2. How often do you entertain guests o	_	e, I move about my home cleaning, etc.	Yes •
	a. If the answer is 1 or 2, is this a o	change since you last your vision?		Yes <u>-</u>
l	C Abusa	☐ Physically Frail	□ Has no payer	
İ	P Signs of confusion/disorient	tation F Housing Problem	□ Non-supportive ne	twark
l	∇ Developmental delay susp	ected 🔽 Legal Problem	Not willing to pay for Not will not be a second to pay for Not will not be	or services
	☐ Elderly/Isolated	□ Neglect (reported c	r suspected) F Requested Music I F Requested Readin	
L	New Epla	ade	Previous Page Next Page	Saya Close
	•			(
		FIG.	10	138

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		156		
Goals Information	•	1		
Total Number of Goals: 6	Current Goal at Number. 2 Go	ndoor Trevel		
Achievement	Ī	Date of Achie	vement	
	Goals			
Goal	Achiev	/ement	Date of Comp	letion -
Sighted Guide	4		08/19/2002	
Indoor Travel		<u> </u>		
Emergancy Exit				7
Orientation				ı
ISB Stairs				-
Objectives Information Total number of Objectives: [6 Achievement [3-somewhat et al., 19]		ective: Trails Date of	Achievement [08,	/10/2002
	Objectives			
Objective	Achie	vement	CompletionDa	ate 🕒
▶ Traits	3	_	08/10/2002	
Negotiates obstades	4		DB/D1/2002	
Locate dropped objects	3		07/22/2002	7
Protective technique				
Vision scanning				
Pre <u>v</u> ious Record	Next Objectiv <u>e</u>	Next Goel	Previous Goal	Sava <u>C</u> lo

FIG. 11

		102			
	\mathcal{L}				
Interventions					
Total number of Interve	ntions: 2 Intervention Number: 1	Case Number:	12345	Epis	ode: 1
Last Name: Peterson	First Name: Paul	Intervention:	Independent Li	ving Therapy (RT)	
Start Date: 9/7/2002	Staff Name: John Giancone		_	-108	
Outcome:				/	_
Intervention Nametive:	ider Rating: Post-score of the Consur	mer Reting:		End Date:	170
	Service Report Intervention Referral No	ext Intervention		<u>S</u> ave	<u>C</u> lose
\\	166				
וישו	FIG	12			

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If ANY recommendations are accepted, EYE REPORT must be requested. Service Instruction Phone Number: (212)-234-1874 Last Name: Gallo Eye Doctor's First Name: Michael If Yes, please specify when? Have you had sys surgery or loser treatments in the last six months? No · • -180 eager to start services as soon as possible Closure Narrative: 182 Consumer Status: 3. Ordinary Service Location: **Appointments** Make assessment appointments in each accepted area. Instruct consumer to bring any eyeglasses or Appointments optical devices to appointments Alternate Contact Phone Number. (212)-902-9010 Alternate Contact Name: Jonathon Early Episode Outcome: [Episode Close Date: Triage End Date: 6/3/2002 **Q**ose Previous Page Next Page <u>S</u>ave Ne<u>w</u> Episode

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FIG. 13

		186		
		\checkmark		
i, End of Episode Survey				
Name John Gian	Case Number	Episade 1 Phi	one Number	
Participant Number	Interview Date	Interviewer	<u> </u>	
Please see the LNVR	l Manual for the survey			
The following question	s are regarding NY Lighthouse ser	rvices in general. Were yo	ur appointments made quickly?	·
		Did the NY Lighthouse	staff understand your needs?	
			Were staff helpful?	
		Did staff show res	pect for what you had to say?	_
	How often were you invo	lved in decisions about the	services you received at NY	
	Overall how satisfied were you	with NY Lighthouse service	es? Would you say you ware?	
(Activity Level) How ph	ysically active are you on a scale	of 1 to 4.		
	(Social integration)	How often do you entertain	guests or go out with friends?	
	How much have NY Lighthou	se services effected your e	bility to function independently?	
Thank y	ou for your time and participat	tion in our survey. We r	eally value your assistance.	
••			Date Completed	
		_	Overell Score Save	Close
			l	
	F	IG. 14	188	3

FIG. 15

